



Welcome to Computershare Limited's Annual General Meeting 2005

REVIEW OF OPERATIONS

Chris Morris
Chief Executive Officer

GLOBAL OFFICE LOCATIONS

Computershare offices worldwide



Office locations not listed on map:

India: Ahmedabad Baroda Delhi Dindugul Ghaziabad Gorakhpur Jaipur Kanpur Kochi Kolkata Lucknow Pune Surat	Russia: Chelyabinsk Kirov Nizhny Novgorod Novorossiysk Sharmanskyev Solikamsk Syktyvkar Tambov Tarko-Sale	USA: Braintree, MA East Rutherford, NJ Jersey City, NJ Hauptpage, NY
	Switzerland: Basel	
	UK: Worthing	

ABOUT US

Computershare is a global leader in share registration, employee equity plans, proxy solicitation and other specialised financial and communication services.

- Nearly **10,000** employees
- Service over **14,000** corporations
- Service approx. **90 million** shareholder & employee accounts across **21 countries**

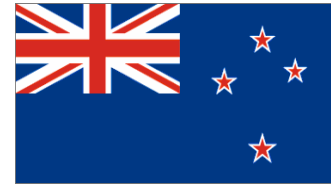
REGIONAL HIGHLIGHTS ASIA/PACIFIC



Australia



Singapore



New Zealand



Japan

India



Philippines



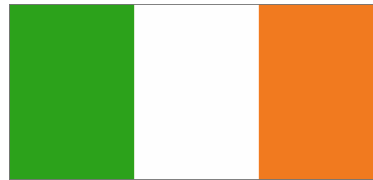
Hong Kong



REGIONAL HIGHLIGHTS EMEA



France



Ireland



United Kingdom



Austria



Russia



Italy



Germany



South Africa



REGIONAL HIGHLIGHTS NORTH & STH AMERICA



United States of America



Canada



Argentina

CORPORATE SOCIAL RESPONSIBILITY

- 'A' rating on the RepuTex® SRI Share index
- \$700,000 raised by staff for Tsunami Appeal
- eTree donations: replanting of more than one million trees
- **Change-A-Life**
 - Working with CARE to establish a commercial farm and orphanage
 - Matching staff donations dollar for dollar
 - A\$966,000 pledged globally by staff this financial year



EQUISERVE

- Better than we expected
- Financially on track
- Conversions started, targeted for completion December 2006
- SBC migrated last weekend
 - 1.1 million holders



UNITED KINGDOM

- **Current issues**
 - Service levels
 - Market strategy and results
 - Processes, procedures and management layers
- **Solutions**
 - Energised management team
 - The CTC program
 - Open and frank communication with staff
 - Remove all levels of bureaucracy
 - Flatten management structure

THE YEAR AHEAD - GROWTH

- **Global offering**
- **Acquisitions**
- **NA**
 - Mutual Funds
 - Fixed Income
- **Japan**
- **Cross sell/on sell existing clients**
- **Geographical growth**
 - Continental Europe
 - South America
 - Russia

THE YEAR AHEAD - STRUCTURE

- **Operations**
 - Standard KPIs
 - Call Centre
 - Transfer Pricing
- **Client Management**
 - P&L Reporting
 - Client Segmentation
 - Siebel
- **Shared Services**
 - Must be efficient
 - Support of business unit managers

THE YEAR AHEAD - GLOBAL

- **Plans**
 - Focused and co-ordinated group, globally
 - A long way ahead of the competition
- **Global Register**
 - Portis: Common portal to view all holders
 - Just won two clients in the UK

THE YEAR AHEAD - EARNINGS

- Revenue approaching A\$1.5 billion
- Growth in EPS **>20%**

ANNUAL GENERAL MEETING

Chris Morris
Chief Executive Officer